

Brittany A. Cunningham

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- OBJECTIVE:** To acquire a position as a network analyst or similar.
- SUMMARY:**
- Experienced and certified in the installation, layout, and maintenance of small-to-medium networks
- EDUCATION:** **Bachelor of Science in Computer Science, May 2010**
Old Dominion University, Norfolk, Virginia
- Courses taken include Project Management, Network Administration, Network and Systems Programming
- CERTIFICATIONS:**
- Cisco Certified Network Associate (CCNA), 2009
- EXPERIENCE:** **Network Analyst, November 2009 to Present**
Old Dominion University, Norfolk, Virginia
- Responsible for supporting a user base of 30,000
 - Support an academic- and research-oriented networking environment
 - Support a residential networking environment
 - Provide local and remote user support
 - Monitor network status and traffic
 - Troubleshoot network problems
- Technical Support Center Assistant, August 2008 to November 2009**
Old Dominion University, Norfolk, Virginia
- Responsible for supporting a user base of 30,000
 - Provided local and remote user support
 - Supported an academic- and research-oriented networking environment, a residential networking environment, LAN accounts, email accounts, VPN accounts, UNIX servers and accounts, high performance computing clusters and accounts, classroom multimedia equipment, on-campus cable television, campus computer labs, student notebooks, university computing equipment, university web pages and web applications, Voice- and Video-over-IP, video streaming, remote access, and general computing inquiries from affiliated users
- ACTIVITIES:**
- Student Treasurer, Association for Computing Machinery, 2006-2008
 - Student Member, Association for Computing Machinery, 2006-2010
- REFERENCES:** Available upon request.